

Report of the Interim Monitoring Officer

REPORT OF THE INTERIM MONITORING OFFICER1. Purpose of report

The Local Government Ombudsman (LGO) has made a finding of injustice in respect of the handling of a complainant's standards complaint investigation.

2. Detail

In summary, the complainant contacted the Council to raise a standards complaint in respect of member conduct at a Council meeting in 2018. The Council acknowledged the complaint but there were significant delays in the complaint being investigated.

The LGO found that the Council had not provided the complainant with sufficient communication to relay the continued delay and that it had not followed its arrangements for dealing with standards complaints. The LGO found fault with the above issue and as such its decision as '*maladministration and injustice.*' A full copy of this report is attached as the appendix.

3. Outcome

In line with the LGO's recommendation, the Council has issued an apology to the complainant and issued £150 of compensation.

Recommendation

The Committee is asked to NOTE and accept the report.

Background papers

Nil